

BIO'S FOR SPEAKERS NEIASIU – DAY TWO 5/4/22

Steve Quartino, Claims Advantage

Mr. Quartino is a retired career Federal Law Enforcement Officer with thirty-four years of experience. As a senior Special Agent in the United States Department of Treasury, Special Agent Quartino worked in the Boston and New York Field Divisions for three decades and was later detailed to the Internal Affairs Division in Washington, DC. Throughout his career, his investigations have resulted in more than 100 criminal prosecutions. Mr. Quartino was assigned to the Joint Terrorism Task Force, the Anti-Terrorism Training Council, and the Bank Secrecy Act Task Force. He was charged with instructing basic Special Agents while detailed to the Federal Law Enforcement Training Center. Stephen is an expert Firearms Instructor, Use of Force Instructor, Defensive Tactics Instructor, and an Active Threat/Shooter Instructor. Throughout his career he was recognized for excellence at the United States Department of Treasury. He was trained in advanced interviewing skills, undercover operations, and financial crime investigations by the Financial Crimes Enforcement Network (FINCEN). As a Special Agent, Stephen received twenty-two Performance Awards, seven Special Act Awards, and the Albert Gallitan Award during his career at the United States Department of Treasury. The Albert Gallitan Award is the highest career service honor awarded by the United States Department of Treasury. A student of criminal justice, Stephen earned a Bachelor of Science degree from Bryant University and a Master of Science degree in Criminal Justice from Salve Regina University. He is a graduate of the Federal Bureau of Investigation Academy and the Federal Law Enforcement Training Center. His considerable education and experience well qualify Stephen as an influencer in educational practices of several colleges and universities. In 2009, Stephen developed and implemented the Associates of Science degree and Bachelor of Science degree in Criminal Justice at New England Institute of Technology. He served as an adjunct instructor at Gibbs College from 2003 to 2009 and an adjunct instructor at New England Institute of Technology from 2009 to 2021. Stephen is a respected guest lecturer at Roger Williams University, Salve Regina University, and the University of Rhode Island. An active supporter of Rhode Island local communities, Stephen Quartino has shared his wealth of knowledge by mentoring high school and college students, establishing criminal justice summer camps, and by providing active shooter/threat training at religious organizations and educational institutions.

Paul Mahoney, Investigator, / Mahoney & Associates

Mr. Mahoney has been conducting insurance claims investigations for more than thirty years. He has been involved in determining the origin and cause of property losses in order to address issues of coverage, liability, and subrogation. He has successfully managed thousands of investigations with numerous industry experts to insure definitive findings. Mr. Mahoney has testified in civil and criminal proceedings in state and federal courts. He has been a presenter at many insurance gatherings as well as related industry conferences. He is a member of the National Association of

Fire Investigators, the International Association of Arson Investigators, and the National Fire Protection Association. Mr. Mahoney is a licensed private investigator in New Hampshire and Massachusetts.

David C. Stadolnik, Esq., Law Offices of David C. Stadolnik, LLC

Mr. Stadolnik is an experienced litigation / SIU attorney whose practice includes all phases of investigation, discovery, motion practice, alternate dispute resolution, and litigation on behalf of insurance carriers in Rhode Island and Massachusetts. Attorney Stadolnik has extensive experience in the areas of pre-suit investigations, motor vehicle tort cases, construction liability, commercial general liability, products liability, retail premises liability, wrongful death claims, and catastrophic injury. In addition, Attorney Stadolnik is experienced with investigating and litigating fraudulent insurance claims cases, including medical provider fraud, homeowner's claims, vehicle and dwelling fire losses, theft losses, staged accidents, and rental claims. Attorney Stadolnik was first admitted to practice in 1987 and is admitted to practice in state and U.S. District Courts in Rhode Island and Massachusetts as well as the U.S. First Circuit Court of Appeals and the United States Court of Military Appeals. He is a member of the Rhode Island Bar Association (RIBA), the Massachusetts Bar Association (MBA) Defense Counsel of Rhode Island (DCRI), New England Association of Insurance Fraud Investigators (NEAIFI), International Association of Special Investigations Units (IASIU), and the New England Chapter of International Association of Special Investigations Units (NEIASIU) and the International Association of Arson Investigators (IAAI). Attorney Stadolnik is a former member of the FBI Medical Care Provider Fraud Working Group and the CLM Insurance Fraud Committee. A graduate of The College of the Holy Cross, Attorney Stadolnik earned his J.D. at the New England School of Law. He served as a Military Prosecutor with the U.S. Navy's Judge Advocate General's Corps (JAG) in Newport, Rhode Island from 1987 until 1991.

Timothy Tapply, Esq., Brand & Tapply, LLC

Timothy W. Tapply, founder and managing partner of Brand & Tapply, LLC, represents insurance clientele in all phases of first and third-party coverage and litigation. Brand & Tapply, LLC specializes in combating suspect claims throughout the United States in virtually all lines of insurance. Mr. Tapply has trial experience before state and federal courts in complex coverage litigation, automobile, commercial and homeowner fraud and arson cases, as well as medical provider, bad faith and extra-contractual liability matters. Mr. Tapply is actively involved in the insurance industry's education efforts and has served as a panelist and lecturer at seminars and conferences sponsored by international, national and local insurance organizations.

Daniel Reading, PMP, Vice President of Relations at CoventBridge Group

As an industry leader with 19 years' experience, Dan has constructed a diverse investigative knowledge base. From managing field investigators and vendor partners, to evolving with all

strategies and best practices of special investigations, he thrives when presented with new challenges. In his current role as Vice President of Relationships at CoventBridge Group, Dan manages complex projects across various customer landscapes, combining a customer-centric approach with extensive operations expertise to successfully execute multimillion-dollar projects. With his certified Project Management Professional (PMP) and Lean Six Sigma green belt, Dan is empowered by having the opportunities to utilize innovation in finding efficiencies for his organization and clients.

Brendan McLaughlin, ACTAR, Accident Reconstructionist Rimkus Consulting Group, Inc.

Brendan McLaughlin is a Rimkus Transportation Consultant, a professional engineer licensed in multiple states, an ACTAR-accredited accident Reconstructionist, and an FAA-certified remote pilot. He has more than six years of forensic engineering experience including extensive training and education in vehicle accident reconstruction. His areas of reconstruction expertise include crashes involving motor vehicles, motorcycles, pedestrians/bicycles versus vehicles, commercial vehicles, commercial vehicle brake examination, event data recorder (EDR) analysis for passenger vehicles and heavy trucks, seatbelt analysis, crash simulation software, and rollovers. He has extensive training and experience in crash scene mapping using drones, 3D laser scanners, and hand measurements. He provides technical consulting to clients regarding scene data collection, vehicle inspections, vehicle electronic data retrieval imaging, brake system inspection and evaluation, passenger and commercial motor vehicle collision analysis, collision speed analysis, acceleration and braking analysis, vehicle dynamics evaluation, collision avoidance analysis, human factors evaluation, and collision simulations. Mr. McLaughlin holds a B.E. in mechanical engineering from Vanderbilt University.

Shauna Sullivan King, Esq., KTM: King, Tilden, McEttrick & Brink, P.C.

Attorney Sullivan is a graduate of the University of Vermont where she received her Bachelor of Science Degree. She later obtained her law degree from New England Law Boston. Ms. Sullivan is a shareholder with Smith & Brink, P.C. She is a member of the firm's Business Litigation Group which litigates insurance fraud and abuse actions. Ms. Sullivan is admitted to practice in several state and federal jurisdictions and her practice focuses on insurance defense litigation, insurance fraud matters and civil RICO law.

Hugh C.M. Brady, Esq., KTM: King, Tilden, McEttrick & Brink, P.C.

Attorney Brady is a member of the firm's Complex Business Litigation practice group and has litigated/consulted on insurance fraud matters all over the country. Mr. Brady's case and courtroom experience includes: RICO actions, False Claims Act cases, fraud, bankruptcy, commercial litigation, declaratory judgment actions, shareholder disputes, complex contract disputes, No-Fault litigation, and consumer protection actions. In addition to his litigation background, Mr. Brady

also advises clients on regulatory matters, corporate strategy, risk management and the use of data analytics in pre-litigation insurance investigations.

Francis X. (Frank) Sztuk, Senior Vice President/Investigative Services, Delta Group

Frank is the Senior Vice President/Investigative Services for the Delta Group. He came to Delta after a rewarding 36-year career with the Hanover Insurance Company, where he developed the Special Investigation Unit Program at that company. He retired as the National SIU Strategist, responsible for oversight of one of the leading anti-fraud programs in the industry. He served on many boards and councils in his career, most notable being a past-Chair of the Massachusetts Insurance Fraud Bureau Governing Board. He is also a former Chair of the National Coalition Against Insurance Fraud as well as the NY Alliance Against Insurance Fraud, where he still chairs the Public Outreach Committee of that organization. He sat on the NJ Insurance Commissioner's Fraud Advisory Board and the NJ Insurance Council Anti-Fraud Committee. He has lectured both nationally and internationally on the subject of insurance fraud and continues to present at various programs such as the ISO/NICB Insurance Fraud Management Conference and the IASIU annual fraud conference.

Jeffrey G. Rapattoni, Esq., Marshall Dennehey

Jeffrey joined Marshall Dennehey in 2008 and serves as the chair of the firm's PIP Litigation Practice Group, co-chair of the firm's Fraud/Special Investigation Practice Group and is a member of the Board of Directors. He focuses his practice on insurance fraud, bad faith and SIU related matters working with carriers both in the US and internationally. Jeffrey litigates insurance fraud and fraud-related matters throughout the state of New Jersey and many other jurisdictions. He acts as national coordinating counsel to several insurance companies and helps clients develop strategies for defending complex litigation related to medical provider fraud, PIP and other emerging insurance issues. In addition, Jeffrey frequently consults with insurance carriers across the country to help integrate internal analytical platforms, create risk management protocol and conduct fraud-related investigations.

Jacques Parenteau, Esq., Partner, Parenteau & O'Hara, P.C.

Jack Parenteau, Founder/Partner, Parenteau & O'Hara, P.C. Jack has investigated, managed, and litigated SIU, and insurance cases of all types for many years. He has handled SIU cases from first notice of loss through appellate court decisions. He has developed strategy for handling medical fraud cases locally and as national coordinating counsel. He has an active practice handling Insurance Defense, Bad Faith, SIU, and Subrogation cases throughout New England. Jack has a Bachelor of Science degree in Criminal Justice with honors from Northeastern University, he is a graduate of the Maine Criminal Justice Academy, and he received his Juris Doctorate from Massachusetts School of Law where he was a Member of Law Review. Jack is admitted and a licensed attorney in Federal and State courts in Massachusetts, Maine, New Hampshire, and Vermont. He is a member of the Massachusetts Bar Association, Maine Bar Association, New

Hampshire Bar Association, and the Vermont Bar Association. Jack is an active member of the National Association of Subrogation Professionals, he is General Counsel to NEIASIU, and was past General Counsel to NEAIFI.

Adam Brand, Esq., Founder and Manager Partner of Brand & Tapply, LLC

Adam J. Brand, founder and managing partner of Brand & Tapply, LLC, represents insurance clientele in all phases of first and third-party coverage and litigation. Brand & Tapply, LLC specializes in combating suspect claims throughout the United States in virtually all lines of insurance. Mr. Brand has extensive trial experience before state and federal courts in complex coverage litigation, automobile, commercial and homeowner fraud and arson cases, as well as medical provider, bad faith and extra-contractual liability matters. Mr. Brand is actively involved in the insurance industry's education efforts and has served as a panelist and lecturer at seminars and conferences sponsored by international, national and local insurance organizations.

Glenda H. Ganem, Esq., McGovern, Houston & Ganem, P.C.

Glenda H. Ganem, Esq., has been a member of the Massachusetts Bar since 1993 and is also a member of the bars of the U.S. District Court and the U.S. Court of Appeals for the First Circuit. Ms. Ganem is also a member of the New Hampshire state and federal bars. Ms. Ganem graduated college from Brandeis University, *cum laude*, and received her law degree from the New England School of Law, Dean's List. Ms. Ganem is the recipient of the Justice Lewis F. Powell, Jr. Award for Excellence in Trial Advocacy. As an attorney, Ms. Ganem has litigated numerous cases in the Massachusetts state and federal trial courts involving issues of automobile and homeowner's insurance coverage, health care regulations, bad faith, fraud, premises liability, and negligence. Ms. Ganem has extensive civil litigation experience ranging from simple motor vehicle actions to complex federal Civil RICO actions. Ms. Ganem was actively involved in the seminal case of Aetna v. Rodco, et al., 43 F.3d 1546 (1st Cir. 1994) (co- author of the appellate brief). Ms. Ganem has made favorable case law, routinely cited, in the area of an insured's obligation to cooperate under the terms of a homeowner's insurance policy. Rymsha v. Trust Insurance Company, 51 Mass. App. Ct. 414 (2001); MetLife Auto & Home v. Cunningham, 59 Mass. App. Ct. 583 (2003), which has been interpreted to apply in automobile insurance related matters. Ms. Ganem has also acted as lead counsel for the firm's clients in recovery actions which have been successfully litigated and/or negotiated to a favorable resolution. Ms. Ganem frequently provides trainings on all insurance related issues to the claims and SIU personnel of the firm's clients and industry wide. Ms. Ganem has exclusively represented insurance companies throughout her twenty-eight (28) year career.

Jason Keller, Special Investigator, Farm Bureau Insurance of Michigan

Mr. Keller, Special Investigator for the past 18 years for Farm Bureau Insurance of Michigan specializing in automobile theft, fire, physical damage and repair fraud. Jason graduated from Ferris State University in 1993 with a degree in Accounting and started his career at Michigan Farm Bureau as an Internal Auditor before becoming an Investigator. Jason is a member of IASIU, the Michigan Chapter of IASIU, IAATI, and MAVTI. He has also had the honor of serving on the Board and past President of the Michigan Chapter of IASIU. Jason has presented at IASIU annual conference, Chapter meetings of IASIU, the annual Chapter conference, the MAVTI conference and the NCRC conference of IAATI. Jason lives with his beautiful wife of 27 years, Tammy with their three children.

Mark Huard, FCLS, CIFI, Special Agent, NICB

Mark joined the National Insurance Crime Bureau as a Special Agent in December of 2014. He is responsible for NICB investigative activities in Massachusetts. Prior to joining NICB Mark spent 18 years working as a Senior Investigator in the SIU for two personal lines carriers, with the last 10 years working in the Major Case Unit focusing on organized fraud rings. Prior to working in the insurance industry Mark spent 12 years as a Police Officer. He also worked as a firefighter/EMT, obtaining Career and Level 2 certifications. He is a veteran of the U.S. Army, as well as served in the Air Force Reserves. He has an associate's degree in Criminal Justice, completed a certificate program from Utica College in Financial Crime Investigation, and maintains designations as a Fraud Claims Law Specialist and Certified Insurance Fraud Investigator.

Joe Stephenson, Director of Digital Intelligence INTERTEL, Inc

Mr. Stephenson is the Director of Digital Intelligence for INTERTEL, Inc. and an internationally recognized expert in the field of social media and Open-Source Intelligence (OSINT). With over 30 years of investigative experience in both the private and public sectors, Joe spearheads the development of innovative products for fraud detection and analytics, particularly those that draw from social media, Deep Web, and IoT data. Joe is a former Board of Director for IASIU and Northeast IAATI, and past President of the New England Chapter IASIU. He is a regular contributor to SIU Today and the AFA newsletter, where he discusses practical online techniques, investigators can use in their day-to-day investigations. You are encouraged to connect with Joe via LinkedIn, and as always, never hesitate to reach out to him with questions you may have.

Bonnie Parenteau, RN

Ms. Parenteau has been a registered nurse in clinical practice and insurance case management. This led to a position created in Special Investigations on a Major Case Team, focusing on provider fraud. She has worked in association with state agencies, fraud bureaus, FBI

Healthcare Fraud Working Groups, and NICB, to identify fraud, waste and abuse in the practice and business of medicine. Credentials: RN licenses in NH, VT and MA, and certifications: AHFI, (Accredited Healthcare Fraud Investigator), FCLS (Fraud Claim Law Specialist), CIFI (Certified Insurance Fraud Investigator) and CCM (Certified Case Manager). She has presented at claim conferences for claim adjusters, SIU's, and law enforcement groups (Federal, State, and local), at the IFM (Insurance Fraud Management), IASIU (International Assoc. of Special Investigators), NEIASIU (New England IASIU) and for individual insurance companies.

Brendhan Harris, CFE; CIFI, Chief Fraud Investigator New Hampshire Insurance Department, Fraud Unit

Mr. Harris is the Chief Fraud Investigator for the New Hampshire Insurance Department--Fraud Unit. Mr. Harris conducts criminal investigations on all matters related to insurance crimes throughout the State of New Hampshire. These investigations include criminal acts being committed by parties to a claim, insurance producers, and medical providers. He assists in the prosecution of criminal cases at both the state and federal levels, and assists other law enforcement agencies on matters involving fraud. Mr. Harris has taught classes at a variety of fraud seminars, the NH police academy, the Virginia State Police academy, and Southern NH University. Mr. Harris is a retired Master Police Officer / Detective from the Virginia Beach Police Department. He also spent nine (9) years as an SIU Investigator working in both the Property & Casualty and Healthcare fields. He holds the designations of Certified Fraud Examiner (CFE) and Certified Insurance Fraud Investigator (CIFI).

Tammy Noyes Renkawitz, Esq., SIU Medical Specialist Hanover Insurance Group

Ms. Noyes Renkawitz is an attorney licensed in MA. She has appeared before the MA state and federal courts specializing in insurance defense. Since 2012 she has worked as a SIU Medical Specialist for Hanover Insurance Company in Worcester MA where she focuses on combatting medical fraud nationwide in the areas of PIP, BI and Workers Compensation. Previously, she was a litigation associate specializing in PIP Fraud at the law firm of Smith & Brink in Braintree, MA. Tammy is a graduate of Wheaton College, Norton, MA, Magna Cum Laude and Phi Beta Kappa, and Tulane School of Law, New Orleans, LA where she acted as a guest lecturer in Evidence and the Daubert standard on admissibility of expert testimony. She holds the CPCU and AIC (WC) designations and is a member of IASIU, NEIASIU and the CPCU Society.

Paul Mullin, Envista Forensics

Mr. Mullin is a District Manager with over 25 years of electrical engineering experience with a unique focus in designing and testing electrical equipment and electronic systems for the HVAC and marine industries. With his considerable experience, he performs origin and cause investigations and failure analyses on electronic equipment losses, including renewable energy

generation equipment, HVAC systems, computer, communications, and medical and power distribution equipment. As a consulting expert to the insurance and legal industries, Mr. Mullin has frequently been requested to share his knowledge at industry events on topics such as “Renewable Energy Equipment Claims,” “Power Transformer Failures,” “Smoke and Fire Contamination,” “Electrical Rewiring After a Loss Event,” and “Identifying Lightning Damage.” With his extensive engineering experience in the power industry, he has designed complete marine vessel electrical power systems, performed load analysis, and provided engineering duties for electrical power conversion and load management equipment. He has designed and developed products and controls for both land- and marine-based HVAC equipment to meet ISO 9000/2000 standards and has been responsible for the quality and failure rate of electronic products designed or specified. Mr. Mullin has also used NFPA and ABYC standards as a design guide for all power, wiring and safety design. He has also investigated various electrical and mechanical failures for renewable energy claims involving both large solar arrays and both vertical and horizontal axis wind turbines up to 2MW.